



# Cardholder Dispute Form

Fraudulent Use of a Credit or Debit Card

Credit Card  Debit Card

**MEMBER INFORMATION**

I make this Cardholder Dispute Form for the purpose of establishing the fraudulent use of my card. I did not give, sell or trade my credit/debit card to anyone nor did I give anyone permission to use my card(s). I have no knowledge that my spouse or minor children made any transaction(s) on or after the date of the first fraudulent transaction indicated below. I did not receive any benefit from the unauthorized use of my credit/debit card.

Name	Home Phone	Work Phone
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Mailing Address	Street	City	State	Zip
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No. of Cards Issued	Credit Union Name	Card Number	Account Number	Type of Card Loss <input type="checkbox"/> Lost <input type="checkbox"/> Never Received <input type="checkbox"/> Stolen <input type="checkbox"/> Card in my possession
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Date Cardholder Discovered Loss	Date Cardholder Reported Loss to Credit Union	Date of First Fraudulent Transaction
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Was your PIN number with your card?	Who has access to your PIN number?	Have you let anyone else use your card? If so, Who?
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I did not use this card nor authorize the use of this card by anyone else after I discovered the plastic card was lost, stolen or counterfeited.

Total amount of unauthorized transactions: \$ \_\_\_\_\_ (Itemized on Page 2)

I have examined all of the unauthorized transactions and in each instance I did not originate the transaction nor authorize it. Further, I did not receive any of the proceeds or benefits of any such item(s) on the above total.

Name and Address of Unauthorized User (if Known)	Has this loss been reported to police department? Precinct & Case #:
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Last known use of the card was at:	Date:	Place:	Amount:
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Please describe the events leading to the loss or theft of the item and how they were discovered?

**SIGNATURES**

I give my consent to the credit union to release any information regarding my card and/or card account to any local, state and/or federal law enforcement agency so that the information can, if necessary, be used in the investigation and/or prosecution of any person(s) who may be responsible for fraud involving my card and/or card account. I swear this Cardholder Dispute Form is true and understand that making a false sworn statement is subject to federal and/or state statutes and may be punishable by fines and/or imprisonment.

YES  NO    **THE ABOVE CARD WAS REQUESTED BY ME.**

**CU USE ONLY**  
 Teller ID: \_\_\_\_\_  
 Date: \_\_\_\_\_

\_\_\_\_\_  
 Member's Signature

\_\_\_\_\_  
 Date

\_\_\_\_\_  
 Co-Applicant/Authorized Signature

\_\_\_\_\_  
 Date



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Name: \_\_\_\_\_

Visa card number: \_\_\_\_\_

The following transactions were not made by me or anyone authorized to use my Visa card.

- 1. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_
- 2. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_
- 3. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_
- 4. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_
- 5. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_
- 6. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_
- 7. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_
- 8. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_
- 9. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_
- 10. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_
- 11. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_
- 12. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_
- 13. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_
- 14. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_
- 15. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

In the event additional charges are identified subsequent to the completion of this affirmation, I authorize my bank to add those subsequent transactions to this affirmation.

\_\_\_\_\_  
Cardholder signature

\_\_\_\_\_  
Date

**Institution use only:**

As the issuer of this card, we certify that our cardholder neither participated in nor authorized the referenced transaction(s).

In addition we certify the following information:  Issuer certifies account was closed \_\_\_/\_\_\_/\_\_\_



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Name: \_\_\_\_\_

Visa card number: \_\_\_\_\_

**Additional Fraud:**

16. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

17. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

18. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

19. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

20. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

21. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

22. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

23. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

24. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

25. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

26. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

27. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

28. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

29. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

30. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

31. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

32. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

33. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

34. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

35. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

36. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

37. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

38. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

39. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

40. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

41. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

42. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_



# Cardholder Dispute Form

Fraudulent Use of a Credit or Debit Card

Name: \_\_\_\_\_

Visa card number: \_\_\_\_\_

**Additional Fraud:**

43. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

44. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

45. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

46. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

47. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

48. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

49. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

50. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

51. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

52. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

53. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

54. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

55. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

56. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

57. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

58. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

59. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

60. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

61. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

62. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

63. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

64. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

65. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_

66. Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Merchant: \_\_\_\_\_