SOUND
CREDIT UNION

Pop-up Blocker
Instructions for Windows 10 Edge

If you are using Windows 10 Edge from Microsoft, you may need to change your pop-up blocker settings to view eStatements.

Instructions to do this are below.

1. Login to online banking using the Edge browser

2. Click the '**eStatements**' button from the top menu

3. A new tab or window will launch for eStatements

4. A prompt that Microsoft Edge blocked a pop-up from cm.netteller.com will appear at the bottom of the eStatement tab/window

5. Select the option to '**Always allow**' the pop-ups for eStatements
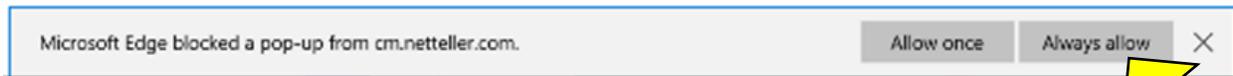
6. The current eStatement window will display an error and needs to be closed

7. Close only the eStatement tab/window
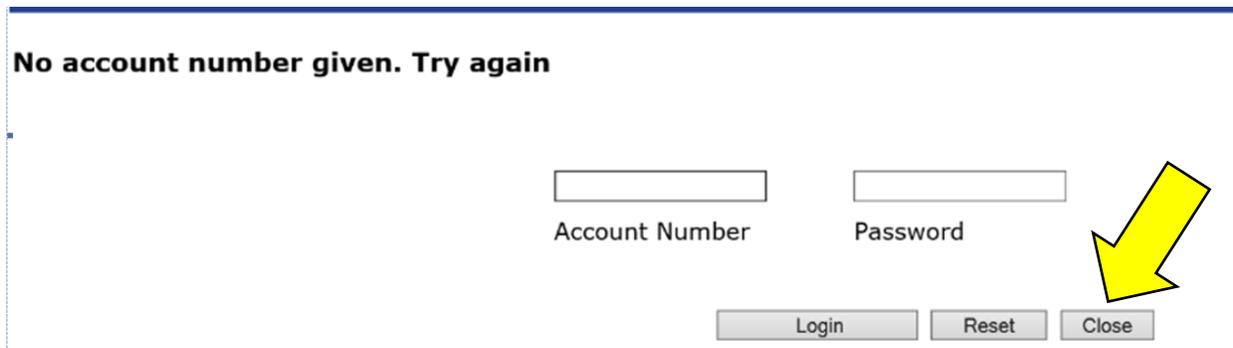
8. From Online Banking click the '**eStatement**' tab again

9. A new eStatement tab/window will display normally with the list of your statements