

# Menu Mode

Switch to Expert Mode: select 7, then 3, then 2

800.562.8130

# AT ANY TIME SELECT:

- 0 Speak to a Representative
- # Return to Previous Menu
- \* End Call

#### MAIN MENU

- 1 Balance Inquiries
- 2 Transfers
- 3 Checking Information
- 4 History Inquiries
- 5 Loan Information
- 6 Withdrawals (by check)
- 7 Additional Options

# **1 BALANCE INQUIRY MENU**

- 1 Savings Balance
- 2 Share Account Balance (i.e. IRA, Certificate, Club Accounts)
- 3 Share Account List (List of Current Share Accounts)

# **2 TRANSFER MENU**

- 1 Savings to Checking
- 2 Checking to Savings
- 3 Share Account to Share Account (i.e. to Other Checking or Club Accounts)
- 4 Checking to Loan
- 5 Savings to Loan
- 6 Share Account to Loan
- 7 Loan to Checking
- 8 Loan to Savings
- 9 Loan to Share Account

# **3 CHECKING INFORMATION MENU**

- 1 Checking Balance
- 2 Check History
- 3 Check Number Inquiry
- 4 Check Number Range

# **4 HISTORY INQUIRY MENU**

- 1 Last Deposit
- 2 Last Payroll Deposit
- 3 Deposit History
- 4 Share Account History (i.e. IRA, Certificate, Club Accounts)
- 5 Loan History
- 6 Recent Transaction Activity Menu
  - 1 Check History
  - 2 ATM History
  - 3 ACH History
  - 4 Payroll History
  - 5 Loan Payment History

# **5 LOAN INFORMATION MENU**

- 1 Loan Balance
- 2 Loan Payment Inquiry
- 3 Loan Payment History
- 4 Loan Payoff Amount
- 5 Open Loan List (List of Current Loan Accounts)

# 6 WITHDRAWAL MENU

- 1 Savings Withdrawal
- 2 Checking Withdrawal
- 3 Share Account Withdrawal
- 4 Loan Advance

# **7** ADDITIONAL OPTIONS MENU

- 1 YTD information
  - 1 IRA Contribution (YTD)
  - 2 Dividend Information (YTD)
  - 3 Interest Information (YTD)
- 2 Change Account Number (switch to another account)
- 3 Change Preferences Menu
  - 1 Change Access Code
  - 2 Change to Expert Mode



# **Telephone Banking Service Codes**

800.562.8130

# **Expert Mode**

Switch to Menu Mode: select 74

#### AT ANY TIME SELECT:

- 98 Speak to a Representative
- \* Repeat Menu
- 99 End Cal**BALANCES**
- 10 Savings Balance
- 11 Checking Balance
- 12 Share Account Balance
- 13 Share Balance List
- 14 Loan Balance
- 15 Loan Balance List

#### TRANSFERS

- 20 Savings to Checking
- 21 Checking to Savings
- 22 Share Account to Share Account
- 23 Checking to Loan
- 24 Savings to Loan
- 25 Share Account to Loan
- 26 Loan to Checking
- 27 Loan to Savings
- 28 Loan to Share Account

#### **HISTORY INFORMATION**

- 30 Share Account History (Includes Debit Transactions)
- 31 Deposit History
- 32 Loan History
- 33 Check Number Inquiry
- 34 Check Number Range
- 36 Loan Payment Inquiry
- 37 Loan Payoff Amount
- 40 Last Deposit
- 41 Last Payroll Deposit
- 42 ATM History
- 43 ACH History
- 44 Payroll History
- 45 Check History
- 46 Loan Payment History
- 47 Debit Card History

#### WITHDRAWALS

- 60 Savings Withdrawal
- 61 Checking Withdrawal
- 62 Share Account Withdrawal
- 63 Loan Advance (Withdrawal)

#### **ADDITIONAL OPTIONS**

- 70 IRA Contributions (YTD)
- 71 Dividends (YTD)
- 72 YTD Interest (YTD)
- 73 New Account Number (switch to another account)
- 74 Change to Menu Mode
- 88 Help
- 95 New Access Code
- 98 Transfer to a Representative
- 99 End Call