

Telephone Banking Service Codes

253.383.2016 or 800.562.8130

Expert Mode

(Switch to Menu Mode: select 74)

AT ANY TIME SELECT:

- 98 Speak to a Representative
- * Repeat Menu
- 99 End Call

BALANCES

- 10 Savings Balance
- 11 Checking Balance
- 12 Share Account Balance
- 13 Share Balance List
- 14 Loan Balance
- 15 Loan Balance List

TRANSFERS

- 20 Savings to Checking
- 21 Checking to Savings
- 22 Share Account to Share Account
- 23 Checking to Loan
- 24 Savings to Loan
- 25 Share Account to Loan
- 26 Loan to Checking
- 27 Loan to Savings
- 28 Loan to Share Account

HISTORY INFORMATION

- 30 Share Account History
(Includes Debit Transactions)
- 31 Deposit History
- 32 Loan History
- 33 Check Number Inquiry
- 34 Check Number Range
- 36 Loan Payment Inquiry
- 37 Loan Payoff Amount
- 40 Last Deposit
- 41 Last Payroll Deposit
- 42 ATM History
- 43 ACH History
- 44 Payroll History
- 45 Check History
- 46 Loan Payment History
- 47 Debit Card History

WITHDRAWALS

- 60 Savings Withdrawal
- 61 Checking Withdrawal
- 62 Share Account Withdrawal
- 63 Loan Advance (Withdrawal)

ADDITIONAL OPTIONS

- 70 IRA Contributions (YTD)
- 71 Dividends (YTD)
- 72 YTD Interest (YTD)
- 73 New Account Number
(switch to another account)
- 74 Change to Menu Mode
- 88 Help
- 95 New Access Code
- 98 Transfer to a Representative
- 99 End Call

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Menu Mode

(Switch to Expert Mode: select 7, then 3, then 2)

AT ANY TIME SELECT:

- 0 Speak to a Representative
- # Return to Previous Menu
- * End Call

MAIN MENU

- 1 Balance Inquiries
- 2 Transfers
- 3 Checking Information
- 4 History Inquiries
- 5 Loan Information
- 6 Withdrawals (by check)
- 7 Additional Options

1 BALANCE INQUIRY MENU

- 1 Savings Balance
- 2 Share Account Balance
(i.e. IRA, Certificate, Club Accounts)
- 3 Share Account List
(List of Current Share Accounts)

2 TRANSFER MENU

- 1 Savings to Checking
- 2 Checking to Savings
- 3 Share Account to Share Account
(i.e. to Other Checking or Club Accounts)
- 4 Checking to Loan
- 5 Savings to Loan
- 6 Share Account to Loan
- 7 Loan to Checking
- 8 Loan to Savings
- 9 Loan to Share Account

3 CHECKING INFORMATION MENU

- 1 Checking Balance
- 2 Check History
- 3 Check Number Inquiry
- 4 Check Number Range

4 HISTORY INQUIRY MENU

- 1 Last Deposit
- 2 Last Payroll Deposit
- 3 Deposit History
- 4 Share Account History
(i.e. IRA, Certificate, Club Accounts)
- 5 Loan History
- 6 Recent Transaction Activity Menu
 - 1 Check History
 - 2 ATM History
 - 3 ACH History
 - 4 Payroll History
 - 5 Loan Payment History

5 LOAN INFORMATION MENU

- 1 Loan Balance
- 2 Loan Payment Inquiry
- 3 Loan Payment History
- 4 Loan Payoff Amount
- 5 Open Loan List
(List of Current Loan Accounts)

6 WITHDRAWAL MENU

- 1 Savings Withdrawal
- 2 Checking Withdrawal
- 3 Share Account Withdrawal
- 4 Loan Advance

7 ADDITIONAL OPTIONS MENU

- 1 YTD information
 - 1 IRA Contribution (YTD)
 - 2 Dividend Information (YTD)
 - 3 Interest Information (YTD)
- 2 Change Account Number
(switch to another account)
- 3 Change Preferences Menu
 - 1 Change Access Code
 - 2 Change to Expert Mode